

Custom Silicone Services Shipping Instructions & Labels for US Customers

SHIPPING OPTIONS:

1. Ship directly to <u>Custom Silicone Services</u> at Ottobock

(you will be required to complete customs paperwork) 5470 Harvester Road, Burlington, ON L7L 5N5 [1.800.665.3327]

2. Ship directly to Ottobock Tech Center

(no customs papers required - they will forward to Custom Silicone Services) 3820 West Great Lakes Drive, Salt Lake City, UT 84120

If choosing this method, please affix the label to the top of the packaged box. Thank you.

Affix label to the top of the packaged box when returning any Custom Silicone devices

OTTO BOCK TECH CENTER

3820 West Great Lakes Drive Salt Lake City, Utah 84120

Attn: Forward to Custom Silicone Services in North America Affix label to the top of the packaged box when returning any Custom Silicone devices

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Custom Silicone Services 1.800.665.3327 x4842 SiliconeNA@ottobock.com