# Genium X4

connectgo.pro quick start guide

ottobock.

## Certification

Do you have a MyLearning account?

- **Yes**
- **No** → Set up an account: **mylearning.ottobock.com**

Take **Genium X4** Update Certification in MyLearning

Pass **Genium X4** certification test

## App

Download connectgo.pro from App store (iOS) or Google Play (Android)

1. Open connectgo.pro
2. Agree to Terms of use
3. Set language and units
4. Select “Log in”

Login or create a MyOttobock account in connectgo.pro

**Important: your MyOttobock and MyLearning email addresses must be the same.**

Click confirmation link in email from myOttobockSend@ottobock.com

*(check spam folder if necessary)*

Select “Connect component” on the Home screen

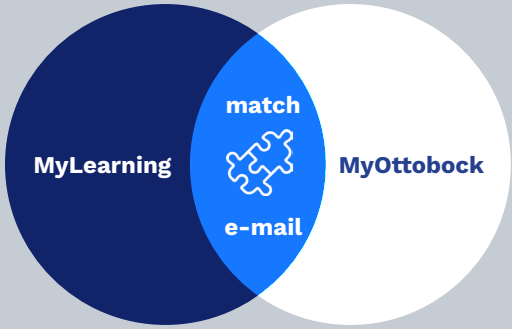
*if you are not automatically directed to the certification screen.*

Select Genium X4 to have your account unlocked.

If necessary, activate Bluetooth and/or grant connectgo.pro app permissions

**Select the Genium X4 you want to set-up**

## Support




Your MyLearning email address can be changed if necessary

If you already have a MyOttobock account, log in with your existing MyOttobock account.

**For support, please contact: MyOttobockSupport@ottobock.com**

MyLearning
https://mylearning.ottobock.com/learn

MyOttobock
https://my.ottobock.com/