C-Leg

connectgo.pro quick start guide

ottobock.

Certification

I am certified to fit C-Leg

Yes

No

Do you have a MyLearning account?

Yes

No

Set up an account: **mylearning.ottobock.com**

Take C-Leg Certification course: **mylearning.ottobock.com**

Pass C-Leg certification test

App

Make sure you have access to your original Username and unlock PIN for C-Soft Plus

Download connectgo.pro from App store (iOS) or Google Play (Android)

1. Open connectgo.pro
2. Agree to Terms of use
3. Set language and units
4. Select “Log in”

Login or create a MyOttobock account in connectgo.pro

Important: your MyOttobock and MyLearning email addresses must be the same.

Click confirmation link in email from myOttobockSend@ottobock.com

(check spam folder if necessary)

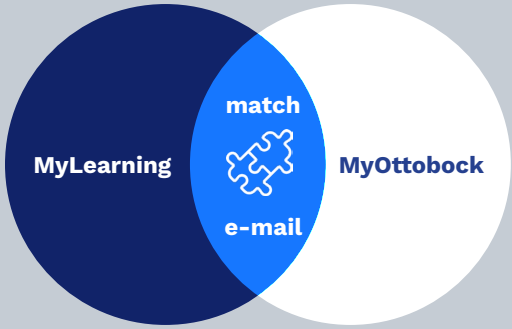
On the connectgo.pro Home screen select “Connect component”

If prompted, enter your original username and unlock PIN from C-Soft Plus

If necessary, activate Bluetooth and/or grant connectgo.pro app permissions

Select the C-Leg you want to set-up

Support



Your MyLearning email can be changed if necessary.

If you already have a MyOttobock account, log in with your existing MyOttobock account.

Can’t find your original Unlock PIN?
For support, please contact: MyOttobockSupport@ottobock.com

MyLearning
https://mylearning.ottobock.com/learn

MyOttobock
https://my.ottobock.com/