## LIMITED WARRANTY – Prosthetics and Orthotics

Otto Bock Health Care, LP (Ottobock) warrants all of its products and services, to the original purchaser, to be free from defects in materials and workmanship. This warranty applies, subject to normal wear and tear, when the products are used as intended, without unapproved modifications, following all Ottobock instructions and requirements; and when they are fitted by or under the direct supervision of certified/licensed practitioners who meet all Ottobock product-specific training requirements as needed for given products.

The duration of our Limited Warranties varies by product and service, but all are effective from the date of delivery to the end-user. When indicated, the duration of the Limited Warranty for some components may be extended when incorporated into a finished device in which all of the components are manufactured by Ottobock and installed in conformance with all Ottobock recommendations. Ottobock's sole obligation under this Limited Warranty shall be to repair, replace, or refabricate at no charge, or to refund the cost of the system or component thereof to the original purchaser, at Ottobock's sole discretion.

The specific terms and conditions of the limited warranty for the product(s) under this warranty are found at <u>www.ottobockus.com</u>. This limited warranty does not cover test sockets and/or test orthoses, or damage due to accidents, neglect, misuse or operation beyond capacity, parts damaged by improper installation, substitution of parts not approved by Ottobock, any alteration or repair by others that, in Ottobock's judgment, materially or adversely affects the product, part or service.

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