

Custom silicone process.

During your patient consultation, we recommend that you review the “Product Expectation Guide” section of this document with your patient to navigate the conversation, cover important details and set expectations from the beginning. This will help ensure a smooth and positive process with the highest quality product delivered. A quote is recommended to ensure the custom-made product is feasible for all paying parties.

Below is an overview of the process.

Step 1: Obtain a quote

- Download the appropriate order form* and complete the required information
- Photo Taking Instructions*
- Email order form and photos to iFabBUR@ottobock.com

Step 2: Cast (recommended after the quote has been approved)

- Cast the patient’s affected and sound sides
- Refer to casting techniques*
- Send the casts to Ottobock

Step 3: Trial Assessment

- The patient should wear the trial for two weeks if the fitting is acceptable and a follow-up reassessment appointment should be scheduled
- Modifications can be made to the trial device to address fit and shape
 - o Note: If significant modifications are required, a second trial fitting is recommended
- Instructions for trial device assessment*
- **Notify the iFab Team (iFabBUR@ottobock.com) of the reassessment date and a Colour Determination Loaner Kit (89D8=1) will be arranged to be sent out for the appointment date**

Step 4: Trial Reassessment

The definitive device will be fabricated using the feedback provided from the trial assessment stages and the chosen colours. Provide detailed feedback for optimal fitting and functionality.

Colour matching instructions are provided in the Colour Determination Kit. Send the trial and Colour Determination kit back to Ottobock.

Step 5: Provision of Definitive Device

Review Care and Cleaning instructions* with the patient

