

Ottobock Repair Request Form



Please complete this form in its entirety and submit by clicking the “Email Form” button, or by printing and shipping with the device to the below address:

Ottobock-Great Lakes Building
Attn: Service Department
3820 West Great Lakes Drive
Salt Lake City, UT 84120

Practitioner Information	Ship Device to
Customer Number:	Facility:
Practitioner Name: *Required Field	Address:
Practitioner Email: *Required Field	City:
CC Email:	State:
Practitioner Phone: *Required Field	Zip Code: *Required Field
Facility Fax Number:	

Patient and Device Information	
Patient Last Name, First Initial:	
Patient Device: *Required Field	
Device Serial Number:	
Pylon Serial Number:	
Remote Lot #:	
Charger Lot #:	
Additional Items:	

PLEASE NOTE: for microprocessor knees, we require sending in the pylon, remote, and charging system.

This will expedite the service process and assist with faster turnaround times. Thank you for choosing Ottobock!



Why is the device coming in for repair?

***Required Field**

To check the status of a repair, please call Ottobock After-Sales Service at 800 328 4058 or email us at OBUSAService@ottobock.com.